

Consett Medical Centre

Consett Medical Centre
Station Yard
Consett
Phone: 01207 583400
Fax: 01207 508120



Opening Hours

Monday:	08:30 to 17:30
Tuesday:	08:30 to 17:30
Wednesday:	08:30 to 17:30
Thursday:	08:30 to 17:30
Friday:	08:30 to 17:30
Weekend:	Closed

Please note that the surgery is closed from 12.00 pm. on the 3rd Thursday of each month for Protected Learning Time

Please remember - Allow 2 working days to order your prescription. You can collect your prescription straight from the chemist, you can even request that your pharmacy order you medication for you. Please ask at one of the local pharmacies that they offer this great service.

Patient Feedback



Your feedback and comments are very important to us. We value the information you share as it helps us improve our services and care to patients.

If you would like to share your experience with us please either use the form on our website on the 'Contact Us' page or ask for a feedback form in reception. It is important that when you leave feedback and comments that you also leave contact details in order to gain as much information as possible, and so we are able to resolve any queries you may have.

Consett Medical Centre Autumn 2017

TEL: 01207 583400

www.consettmedicalcentre.co.uk



Flu Clinic 2017 **If you are over 65 or have a chronic disease your doctor would like you to have a flu vaccination. Please come along to our walk-in flu clinic**
Our drop in flu clinics will be held on Saturday 23rd and Saturday 30th September from 8.30-12.30

More details inside.

Patient Participation Group

We have a well-established Patient Participation group that meets with practice representatives 3-4 times a year to discuss relevant topics and issues. We would welcome

new members. Contact throughout the year is maintained by email and on occasion there may be commitments to read papers and feedback.

We would be happy to receive expressions of interest at reception or by contacting us via our website.

Online Patient Access

- Would like to arrange appointments with needing to call the surgery
- Would you like to order you repeat medication without the need to contact the surgery or chemist?
- Would you like to be able to check your results and medical record *

Please visit our website for full details or ask our reception team who will be happy to help



Important Surgery Notice



The surgery phone lines will be closed from 12.00-12.30 daily.

Our main reception desk will remain open from

08.30-5.30pm every day and will not close

A dedicated number will be available during the time our lines are closed in case of

emergency

To help improve our appointment system the Doctors have requested information when you call for a duty Doctor. Our reception team will need to ask the reason for your call so they can direct you to the correct clinic or appointment. We thank you for your support

When calling the surgery for results and hospital transport please ensure you are calling between 1pm-4pm Monday to Friday

GP Training

“With the patient’s consent students may sit in on consultations with the GP or nurse to learn about general practice”

We will have medical students and Physician Associate trainees joining us from September - December 2017 for short periods. With the patient’s consent students may sit in on consultations with the GP or nurse to learn about general practice.

Students are also occasionally asked, with the patient's consent, to carry out a consultation alone which is then discussed with the GP, student and patient.

You may be asked to consult with a 5th year medical student or Physician Associates before you see

your GP. If you agree to see a medical student first, you will be assisting with their training and your cooperation will be appreciated. However the choice is yours and you do not need to have a consultation with a medical student if you prefer not to.

Well Woman Clinics



The surgery runs a weekly 'drop in' clinic every Tuesday from 8.30am - 10.55am. This is clinic is for cervical screening. (previously known as smear test) There is no need to book

an appointment for this clinic, just turn up and give your name to the reception team, they will let the nurse know you are waiting.

We also run other cervical screen-

ing clinics which you will need to have an appointment for. Please call the surgery to arrange an appointment.

Men's Health

Testicular cancer is the most common cancer in men aged 20 to 35. Nearly 2,000 men are diagnosed with testicular cancer each year in the UK.

If you notice a lump or abnormality in your testicles, first see your GP. Most testicular lumps are not cancer, but it is essential to have any abnormalities checked. This is because treatment for testicular cancer is much more effective if the cancer is diagnosed early.



Inside Story Headline

If you’re trying to give up smoking, we can help. Studies show that your chances of success will be greatly improved if you get advice and support from health care professionals to

help you stop smoking. The services we offer from the Practice can: Boost your willpower to stop smoking Concentrate your efforts by getting advice from someone who knows

your medical background Help you feel that you’re not doing it alone Help you to cope when you are tempted to smoke Monitor improvements to your health so that you can see the benefits

“Your chances of success will be greatly improved if you get advice and support from health care professionals”

Inside Story Headline

It's estimated 50 million visits to the GP are made every year for minor ailments such as coughs and colds, mild eczema and athlete's foot..

But by visiting your pharmacy instead, you could save yourself time and trouble. Instead of booking and waiting for a GP appointment, you can visit your local pharmacist any time – just walk in.

All pharmacists can recognise many common health complaints. They can give advice or, where appropriate, medicines that will help clear up the problem.

If your problem is more serious and needs the attention of a GP, your pharmacist will recognise this and advise you to see your GP instead.